

BOOKING CONDITIONS

1. Bookings

- a. All bookings are made with Village Camps S.A. (VC), a Swiss company registered in the Canton de Vaud in 1972.
- b. No contract exists until VC has received the required deposit or the full payment for the holiday if after May 1st.
- c. A deposit must be received within 48 hours of booking in order for the booking to be considered valid, pending an official confirmation from our office.
- d. The person signing the application form warrants to VC that he or she has the authority of each child booked (parent or legal guardian).
- e. This contract is subject to Swiss laws and jurisdiction in the Canton de Vaud.
- f. No additions, deletions, changes or promises may be made relating to these conditions except in writing by an officer or director of VC.

2. Payment, cancellation and refund policy

A non-refundable deposit must be paid upon 48 hours of booking. Subsequently, full payment for the holidays contracted including extra services must be received by May 1st. Any booking made after May 1st must be paid in full upon booking.

2.1 Cancellation service - Available until February 29th.

For a supplement, clients may subscribe to the VC cancellation service, which offers the complete reimbursement of all fees in the event of cancellation up to 30 days before the start of camp for any reason whatsoever except for the mentioned events under condition 3.

The following conditions apply:

- a. The cancellation service must be requested on the application form – it cannot be added at a later date.
- b. All booking conditions must have been met (see condition 1).
- c. The cost of the cancellation service itself and/or any Geneva/Paris special escort fees will not be refunded.
- d. VC must be notified of cancellation in writing (mail or e-mail) at least 30 days before the camp begins. Unless a medical certificate deemed valid by a VC officer or director is given, in the 30 days preceding camp, no reimbursement will be made.
- e. No refund will be made for any reason once a programme has started.

For cancellations made without the service VC will retain the following sums:

- a. Up to 30 days before the camp begins – CHF 1000 / EUR 800 / GBP 700 / CAD 1000.
- b. 30 days and less before the camp begins – 100% of the final invoice.
- c. No refund will be made for any reason once a programme has started.

3. Events beyond Village Camps' control – Adverse weather conditions

- a. No reimbursements are made for late arrivals or early departures regardless of the reasons. This also applies in case of natural disasters, conflicts or any other event that may force VC to cancel their programmes.
- b. If, in VC opinion, conditions are hazardous due to adverse weather, activities may be curtailed or cancelled. If published activities are cancelled for any reason, VC will do everything possible to find alternative activities for its clients.

4. Modification or cancellation of programmes

VC reserves the right to cancel or modify any programme or programmes listed in its brochure because of an insufficient number of participants or for any other reason beyond its control. If this rare event occurs, VC will offer clients their choice of an alternative camp programme or full refund of any monies paid.

5. Liability

VC is pleased to accept full responsibility for the arranging of the suggested programme but not for any service established by other companies. Accordingly, VC wishes to make it quite clear that it will not, under any circumstances, be responsible for any additional expense, distress, disappointment, loss, damage, injury, accident, delay, inconvenience or irregularity resulting from or attributable to the act or default of any company, firm or persons in connection with the carrying out of such arrangements or bookings or the convenience of any clients, unless caused by either the proven negligence of, or a proven lack of diligence of VC. Every booking is accepted subject to the conditions imposed by these outside companies or agencies and any claim with respect to such matters must be made against the appropriate principal.

6. Parents' responsibilities

Parents or guardians accept full financial responsibility for the following reasons, for anyone they register in VC:

- a. Damage caused, whether wilful or not to facilities, equipment, clothing or anything else belonging to or leased by VC.
- b. Repatriation expenses for any person having to be sent home or to a designated place, due to illness, accident, misbehavior or any other reason deemed valid by VC.
- c. Any pocket money or any purchase of a personal nature made on behalf of the child for anything not expressly included in the camp package.
- d. Rental or purchase of any equipment deemed essential for a child to enjoy his/her holiday due to their own equipment being unfit, unsafe or missing.

7. Children's behaviour

VC reserves the right, during their holiday to send any child home or to his/her parents, if in the opinion of VC the child is incompatible with the general well-being of the camp through his/her negligence of said rules and regulations. In this case, all travel costs will be the responsibility of the parents or guardian and no refund of camp fees would be considered.

8. Third party public liability insurance

VC maintains a third party liability insurance, this policy provides an indemnity in respect of legal liability to pay compensation for accidental injury to third parties or accidental loss of or damage to their property. The policy is for CHF 10'000'000 per incident (except for Canada).

9. Medical release

By their signature on the application form, parents or legal guardian authorise VC to take whatever action deemed necessary to secure medical treatment for the child at the parents' or legal guardian's expense.

10. Promotional materials

VC reserves the right to take photographs or video during the camp sessions to be used for promotional purposes including, but not limited to: daily photo galleries, website, programme brochures, advertisements and for use by VC agents to promote the programmes internationally. Except in cases of testimonials used on our website, social media or in brochures, campers names are not typically used in connection with the media.

11. Privacy Policy and Data Protection

Village Camps follows the GDPR rules to protect your privacy: we do not collect more information than is necessary; use for purposes other than those specified; keep your data if it is no longer needed; spread/sell your data to third parties. We collect data on the basis of "legitimate interest" only.

Village Camps websites are secure, encrypted, and professionally managed. Necessary measures are taken to protect personal data against theft or compromise.

Please refer to the website to read our full Privacy Policy.